

Rosedale Enquirer

Dec•Jan•Feb

Winter 2018/19

A Quarterly Newsletter for the Residents of Rosedale Manor

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A Message from Rosedale Seniors' Living



The management & staff of Rosedale would like to thank all of the residents for their support and help throughout the year. We wish all of you and your families a very Merry Christmas and a healthy and happy New Year.

2018 Resident and Family Satisfaction Survey

The 2018 Resident and Family Satisfaction Survey was conducted in November. Thank you to those who took the time to complete the surveys. Your valued feedback will assist us to improve our processes and practice, to enhance what we do well, and to improve where we need. Results summarizing the responses will be shared in the new year.

Annual General Meeting

The Annual General Meeting will be held on **Tuesday, January 15th** at **1:30pm** at **Rosedale Estates**. The Rosedale bus will pick Manor residents up and will drop them back afterwards. Minutes from the meeting will be available at all of our building's Front Desks and bulletin boards.

Policy Regarding Giving Staff Gifts/Money

Rosedale staff are not permitted to accept individual, personal gifts or money at any time, as per Rosedale Policy and as per the Accommodation and Licensing Standards. We ask everyone to respect this Policy and not place our staff in a difficult position.

If you wish to show your appreciation, an item that can be shared by everyone is acceptable (ex. Box of chocolates, cookies, etc.)

Manor Office

(780) 447-1155

Estates - Administration

(Weekdays 9am-5pm)

(780) 425-1668

Accounting Department

(780) 429-2011

Nursing Office

(24 hours) (780) 447-1155

Recreation Direct Line

(Weekdays 9am-5pm)

(780) 420-1330

Kitchen

(780) 455-5620

Maintenance & Repairs

(780) 447-1155

Christmas Tea Fundraiser

A Christmas Tea Fundraiser will be held on **Saturday, December 8th** from **1:30-3:30pm** in the Estates Common Area

Tickets are now on sale for \$5 at the Estates Front Desk.

Recreation is requesting donations of new and unused items as well as volunteers that are interested in helping with the tea.

Thank You Resident Volunteers

Birthday Parties

Ruth Patrick and Kitchen Staff

Fundraisers

Joyce Butler

Sing Along & Calendars

Elizabeth Duke

Please see Residents' Council for Manor representatives.

Thank you to the many other volunteers who help in so many ways.

Resident permission has been obtained for publication of names

Residents' Council

Jessie Trottier
Chair

Hal Simons
Vice-Chair

Lily McGuinness
Secretary

Food Service Committee

Hal Simons - Estates
Margaret Yelle - Park
Rosa Campbell - Villa
Ruth Patrick - Manor

Welcoming Committee

Marie MacDonald - Park
Roger Lufkin - Villa
Joyce Butler - Manor
Kay Sivak - Estates

Suggestion Boxes

Anne Cooksey - Estates
Margaret Yelle - Park
Marianne Kratochvil - Villa
Johanna Wishart - Manor

Resident permission has been obtained for publication of names

Thank you to past and current members for your service on the Council.

Resident Council Minutes are available on each bulletin board and at each Front Desk.

Rosedale Offers Additional Services



Additional Services are always available for purchase when and as you need.

We are happy to provide reasonable pricing on lunch packages and enhanced nursing care and housekeeping services such as companion services, tray delivery, portering, personal laundry, extra housekeeping, and more.

Please speak with your Building Manager to find out more information and to make arrangements.

Winter Wear & Outdoor Safety

Please take extra care when walking outdoors and wear weather appropriate outerwear and proper footwear to avoid slipping or tripping. The sidewalks and public walkways/streets can be slippery.



Rosedale takes great care in ensuring the walkways of our buildings are shovelled and de-iced for your safety throughout the winter season, but caution and consideration is always required.

Building Security

Please remember to lock your suite door when you are not home and refrain from letting strangers into the main entrance. Visitors should use the intercom system to reach residents or staff members to gain entrance into the building. The holidays are a busy time and there will be extra traffic in the building. Let's help keep our community safe.

Health & Wellness Corner Maintenance Message



Please Wash Your Hands Regularly

Remember to perform frequent hand hygiene either washing hands with soap and water or by using the hand sanitizing stations throughout the buildings. This is the best way to stop the spread of the “flu bug” and other viruses spread through hand and surface contact.



Limit the Spread of Illness

If you are feeling sick, please do not come down to the main common areas. Notify staff of your illness and meals can be brought to your suite. Controlling infection is extremely important in residences like Rosedale.

Please report any symptoms you might be experiencing, like diarrhea and vomiting, sudden onset of cough and fever, to the LPN and nursing staff immediately.

Concern Resolution/ Positive Feedback Forms



These forms are available for residents and their families to communicate concerns or positive feedback. Copies of the forms are located on Communication / Bulletin Boards.

Return completed forms to the Front Desk or to any staff to give to the Building Manager.

Hymn Sing Along

Every 1st and 3rd Wednesday of the month at 1:30pm in the Estates Common Area. All residents are welcome to attend.



Bible Study

Every 1st and 3rd Tuesday of the month at 1:30pm in the Villa Chapel. All residents are welcome to attend.

In Memory of Mario Clonfero

It is with sorrow that we announce the passing of Mario Clonfero, Lorenzo’s father and Lucy’s husband. Lorenzo and his family would like to thank Rosedale residents and staff for their messages of condolence and support during this difficult time. Mario enjoyed visiting many of you at Rosedale and will always be remembered.

Residents are asked to **keep their windows closed and latched** during the cold winter season – pipes can freeze and burst which may result in flooding and extensive damage to your suite and to the neighbors above, below and next door.

Also, please ensure that you **do not have items or furniture in front of the heaters** as this can cause thermostat inaccuracy in sensing and adjusting room temperatures for your comfort.

Candles and Fire Safety



Burning candles is not permitted at any time for the safety and security of everyone.

Overnight Guests



Your guests are most welcome, but we ask that you make the request to Management (Kaela) prior to your guests overnight stay and advise length of visit.

Christmas Party



December 18th at 7pm at Rosedale Manor.

Entertainment by Randy & Rai.

New Year’s Party



December 31st at 7pm at Rosedale Estates.

Entertainment by Bobby Vann.

Manor residents are invited to attend. The Rosedale bus will pick Manor residents up and drop them back afterwards.

Choir Performances



Grandin Schools Spanish Choir will be at Rosedale Estates on December 12th at 1pm.

Grandin School Christmas Choir will be at Rosedale Estates on December 18th at 1pm.



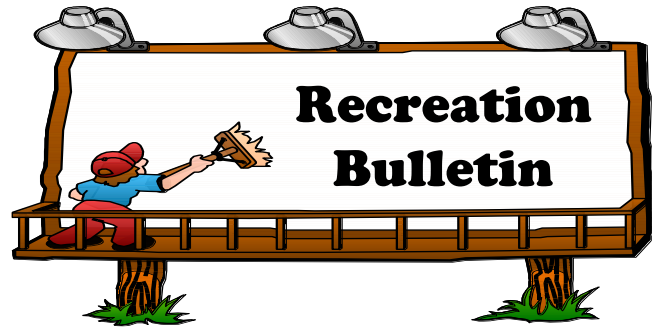
Obituary Message

With friendship and respect, we remember those who have passed on.

Bulletin Board News & Information



For information about outings, clinics and event sign-ups, check the bulletin boards on a regular basis. The board is located near the Dining Room Entrance.



Recreation Bulletin

Please check bulletin boards for posters of upcoming events/entertainment as well as the activities calendar for daily programs. Changes in programming may occur.

Winter Outings & Casino Trips

River Cree Casino Tuesdays January 8th, February 12th and March 12th (10am-3pm)

Shopping Thursday, December 6th - **Kingsway Mall**

Thursday, January 17th - **Londonderry Mall**

Thursday, February 7th - **Southgate Mall**

Outings Tuesday, December 11th - **Greenland Garden Centre** (10am-2pm)

Monday, December 17th - **Christmas Light Tour - Candy Cane Lane** (6-7:30pm)

Wednesday, December 19th - **Christmas Light Tour - Candy Cane Lane** (as above)

Wednesday, January 16th - **Animal Inside Out Exhibit - Telus World of Science**
(1:30-3pm)

Tuesday, February 5th - **Bowling - Ed's Bowling Alley** (1:30pm-3pm)

Sign up for outings at the Estates Front Desk (780) 425-1668.

Please Note: No River Cree Outing in December.

Birthday Parties



All residents are invited to attend this monthly celebration!

Please note: No birthday party in December

Manor: Tuesday, January 29th (for both December and January birthdays) and Tuesday, February 26th at 4:30pm

Christmas Ramblings with Hal

Thursday, December 20th at 2pm in Estates Common Area. Manor residents welcome to attend!



Piano Ramblings with Hal

Every Thursday @ 2pm in the Estates

Every Friday @ 2pm in the Villa

Manor residents are welcome to attend!



Live Entertainment Manor Common Room

'Flamenco Dancer'

Tuesday, January 29th at 7pm



'Dale Sherburne'

Tuesday, February 14th @ 7pm

Edmonton School of Ukrainian Dance

Thursday, February 28th at
7pm at the Estates



Recreation Department News

No programs will be held on the following dates:

Tuesday, December 25th - Christmas Day

Wednesday, December 26th - Boxing Day

Tuesday, January 1st - New Year's Day